

How to fix this:

Have her go to GL – Registers and then Ctrl + End down to the bottom and have her find the last thing that's got her login on it (by the way, you have to do this under her login so have her do it). Then have her check the tabs for filters. It'll be on the second tab and it's always the date filter. Have her clear that out and then print her document out and that should fix the issue.

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