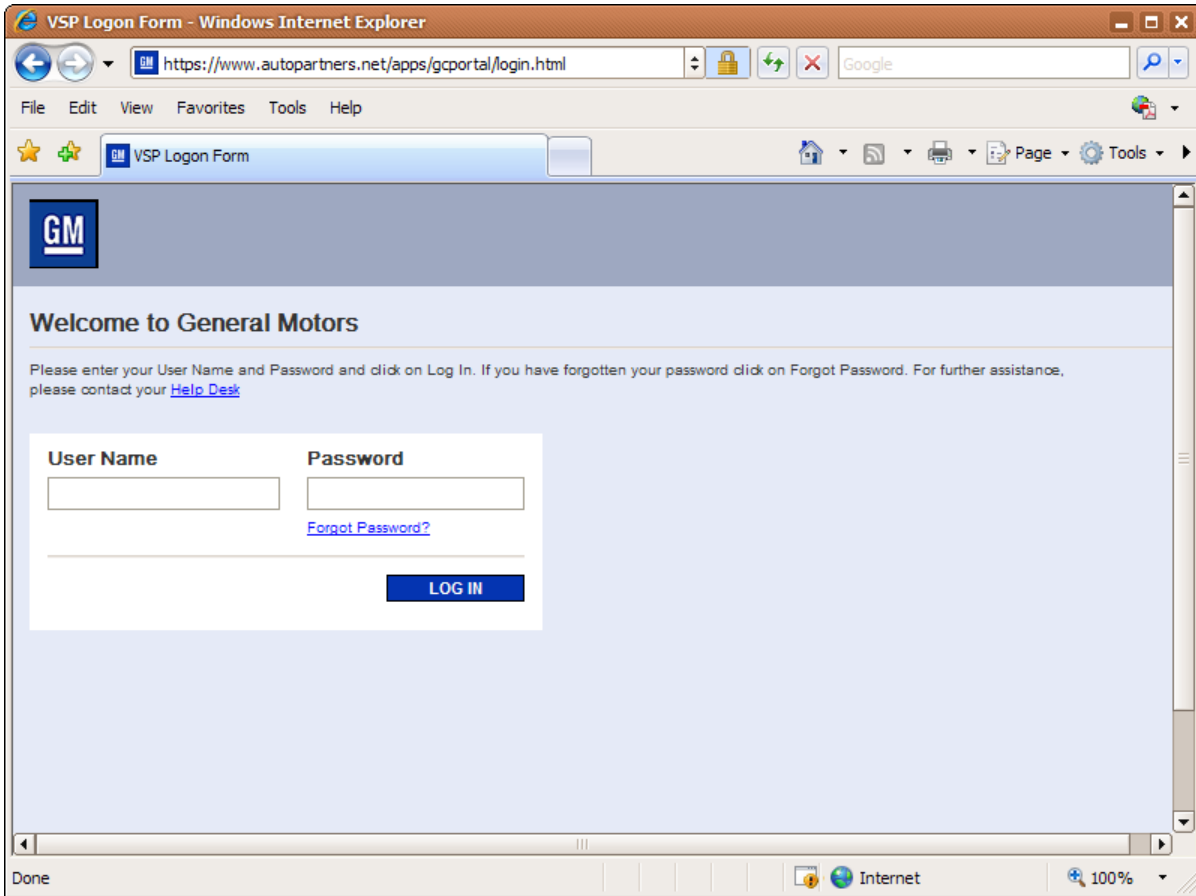


1. Launch Internet Explorer 6 or 7.

<http://www.gmglobalconnect.com>

2. Log in with your normal GM DealerWorld username and password.



3. Workbenches, Business Administration, Financial Reports and Accounting

The screenshot shows the GlobalConnect interface for JAMES SHELLEY at BUCHANAN CHEVROLET BUICK PONTIAC GMC. The top navigation bar includes 'Workbenches', 'My Shortcuts', 'Messages', and 'Library'. The 'Workbenches' menu is expanded, showing 'Order', 'Sales', 'Service', 'Parts', 'Business Administration', 'Reference', 'Reports', 'Data Submission', and 'Third Party'. The 'Business Administration' sub-menu is open, highlighting 'FINANCIAL REPORTS & ACCOUNTING'. Other sub-menu items include 'SALES & INCENTIVES', 'DEALERSHIP OPERATIONS', 'PERFORMANCE REPORTS', and 'GM DEALERSHIP MANAGEMENT'. The main content area shows the breadcrumb path: 'Home > Business Administration Applications > FINANCIAL REPORTS & ACCOUNTING > FACTS 2.0 - Financial Operating Report - General Office'. Below this, there are fields for 'BAC: 224083', 'Dealer: BUCHANAN CHEVROLET BUICK PONTIAC GMC CADILLAC 1035 E MAIN ST WAYNESBORO, PA 172682345', 'Reporting Period' (dropdown), and 'Select the File' (text input with 'Browse...' button). An 'Upload File' button is at the bottom. A note states: 'any previously uploaded data for the selected month will be replaced.'

4. Reporting Tool

The screenshot shows the GlobalConnect interface for JAMES SHELLEY at BUCHANAN CHEVROLET BUICK PONTIAC GMC. The top navigation bar includes 'Workbenches', 'My Shortcuts', 'Messages', and 'Library'. The 'Workbenches' menu is expanded, showing 'BUSINESS ADMINISTRATION', 'FINANCIAL REPORTS & ACCOUNTING', 'SALES & INCENTIVES', 'DEALERSHIP OPERATIONS', 'PERFORMANCE REPORTS', and 'GM DEALERSHIP MANAGEMENT'. The 'FINANCIAL REPORTS & ACCOUNTING' sub-menu is open, highlighting 'Reporting Tool'. Other sub-menu items include 'Applications', 'Data Submission', and 'Third Party'. The main content area shows the breadcrumb path: 'Home > Business Administration Applications > FINANCIAL REPORTS & ACCOUNTING > FACTS 2.0 - Financial Operating Report - General Office'. Below this, there are fields for 'BAC: 224083', 'Dealer: BUCHANAN CHEVROLET BUICK PONTIAC GMC CADILLAC 1035 E MAIN ST WAYNESBORO, PA 172682345', 'Reporting Period' (dropdown), and 'Select the File' (text input with 'Browse...' button). An 'Upload File' button is at the bottom. A note states: 'Upload financial data. Once data is uploaded, any previously uploaded data for the selected month will be replaced.'

5. Request a Report

Financial Analysis Capabilities Through Systems

HOME Welcome JAMES SHELLEY 02/09/2009

Home FACTS 2.0 Logout

Request a Report
Request to produce a report.

Completed Reports
View completed reports.

ASP version: 8.0.200.272

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6. Clear on the Dealer link in the middle of the page

Financial Analysis Capabilities Through Systems

HOME Request a Report Completed Reports

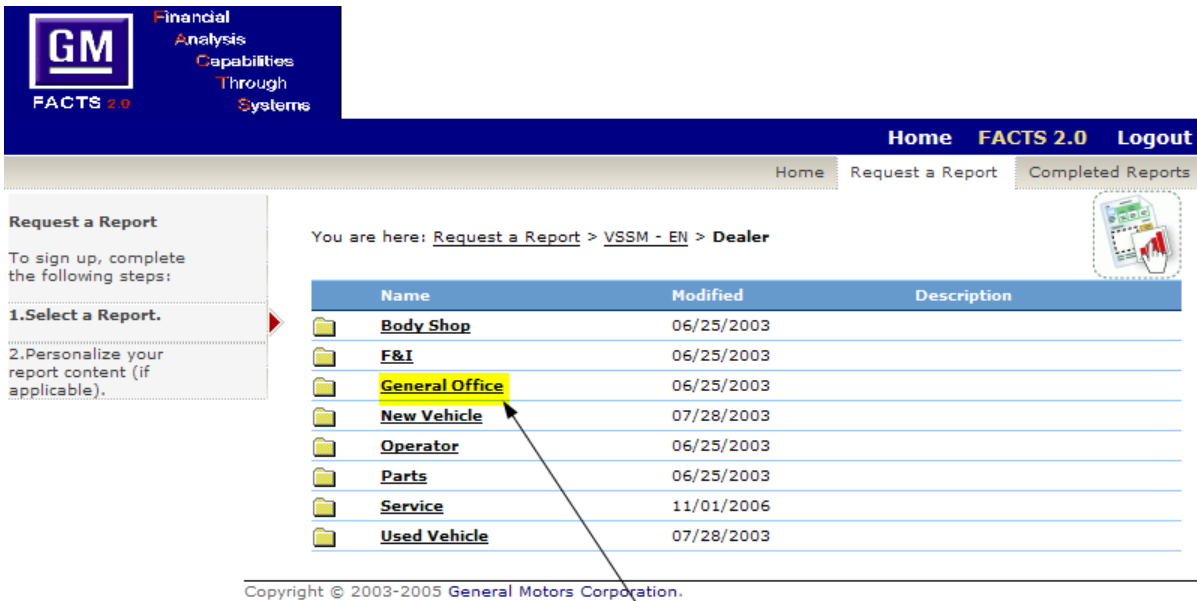
Request a Report
To sign up, complete the following steps:
1. Select a Report.
2. Personalize your report content (if applicable).

You are here: [Request a Report](#) > VSSM - EN

Name	Modified	Description
Dealer	07/28/2003	

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7. After Dealer, then click General Office



GM Financial Analysis Capabilities Through Systems
FACTS 2.0

Home **FACTS 2.0** Logout

Home Request a Report Completed Reports

Request a Report

To sign up, complete the following steps:

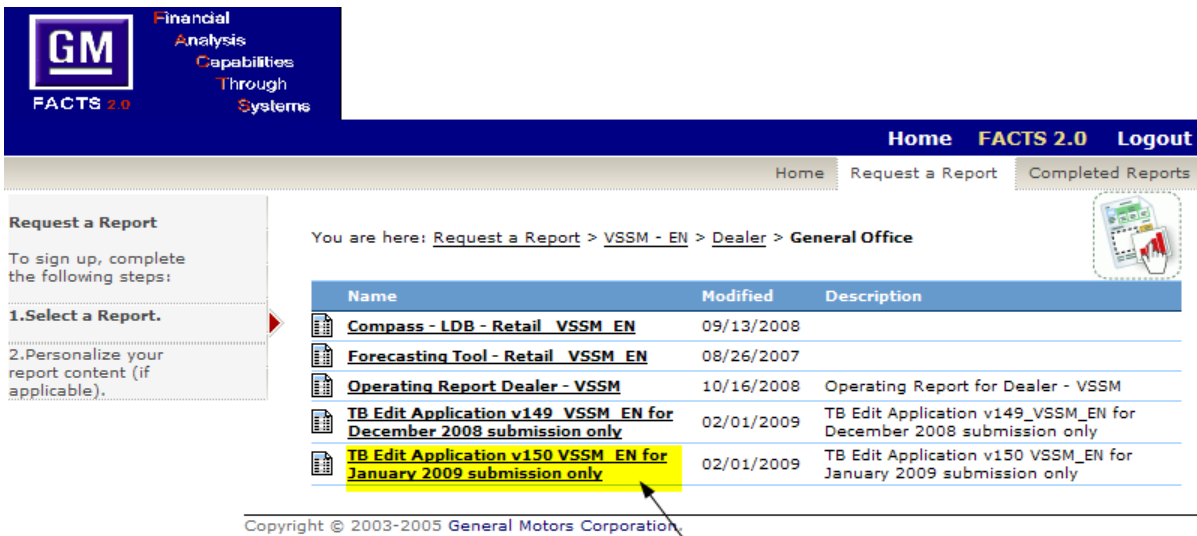
1. Select a Report.
2. Personalize your report content (if applicable).

You are here: [Request a Report](#) > [VSSM - EN](#) > [Dealer](#)

Name	Modified	Description
Body Shop	06/25/2003	
F&I	06/25/2003	
General Office	06/25/2003	
New Vehicle	07/28/2003	
Operator	06/25/2003	
Parts	06/25/2003	
Service	11/01/2006	
Used Vehicle	07/28/2003	

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8. Choose the most recent TB Edit link



GM Financial Analysis Capabilities Through Systems
FACTS 2.0

Home **FACTS 2.0** Logout

Home Request a Report Completed Reports

Request a Report

To sign up, complete the following steps:

1. Select a Report.
2. Personalize your report content (if applicable).

You are here: [Request a Report](#) > [VSSM - EN](#) > [Dealer](#) > [General Office](#)

Name	Modified	Description
Compass - LDB - Retail_VSSM_EN	09/13/2008	
Forecasting Tool - Retail_VSSM_EN	08/26/2007	
Operating Report Dealer - VSSM	10/16/2008	Operating Report for Dealer - VSSM
TB Edit Application v149_VSSM_EN for December 2008 submission only	02/01/2009	TB Edit Application v149_VSSM_EN for December 2008 submission only
TB Edit Application v150_VSSM_EN for January 2009 submission only	02/01/2009	TB Edit Application v150_VSSM_EN for January 2009 submission only

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9. Select the Dealership at the top, and the most-recent month TB Edit at the bottom (January 2009 in this example)

- 1. Select a Report.
TB Edit Application
v150 VSSM_EN for
January 2009
submission only
- 2. Personalize your report content.
 - TB Edit Question
Object v150 - EN
VSSM

1 Select the Dealership (Required)

A) Click on the dealership for which you will be reporting. B) Click on the right arrow to move your selection to the "My Selections" box. This prompt allows only one selection. An expression or a group of elements from one attribute is equivalent to one selection.

▼ **Select**

Attribute:
Dealership [Go!]

Search for:

Elements:
--- none ---

(1 - 1 of 1)

My selections:
Dealership:
224083:BUCHANAN CHEVROLET BUICK PONTIAC GMC CADILLAC

2 Select the Reporting Month (Required)

A) Click on the month for which you will be reporting. B) Click on the right arrow to move your selection to the "My Selections" box. C) Click the "Next" button at the bottom of the screen. This prompt allows only one selection.

Search for: [Match case]

Available: [Selected:]

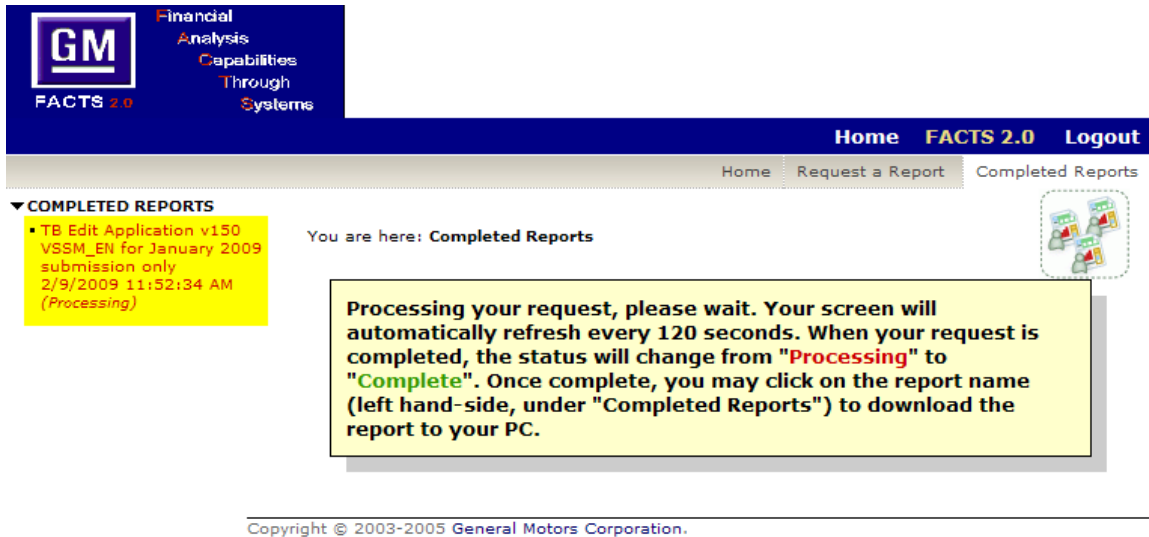
--- none --- January 2009

(1 - 1 of 1)

Save Selections As (optional):

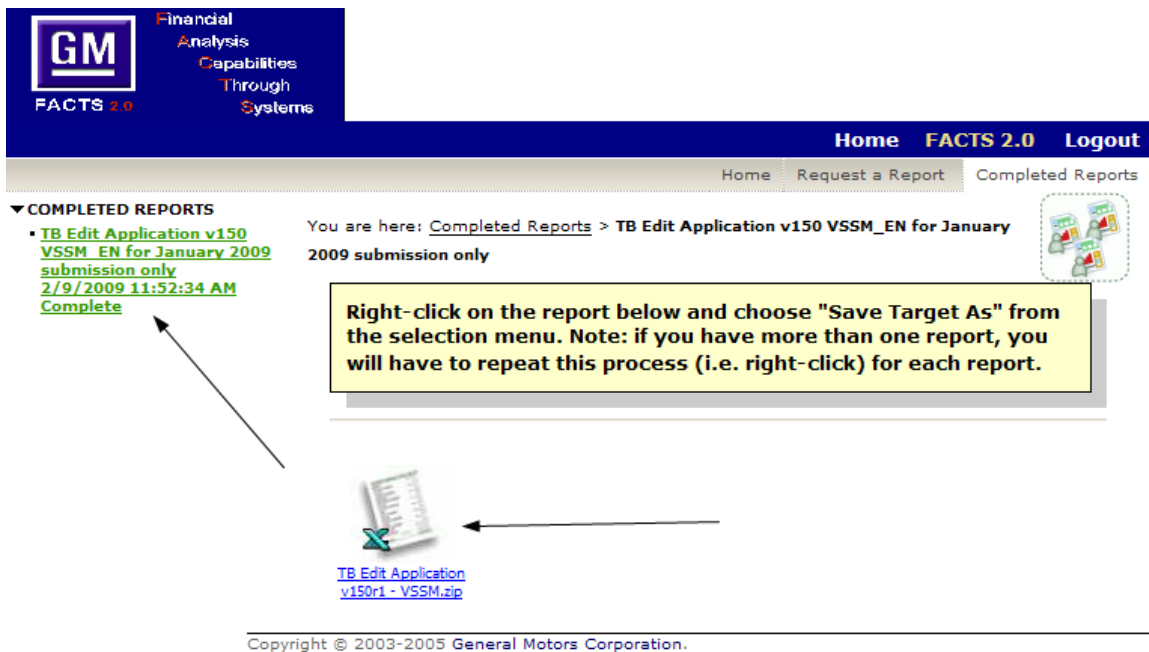
< Back Next > Cancel

10. It adds the requested report on the right as a red link with (Processing) under it. Internet Explorer will refresh every two minutes and eventually this link will turn green and show (Complete) under it



The screenshot shows the GM FACTS 2.0 web application. The top navigation bar includes 'Home', 'FACTS 2.0', and 'Logout'. Below this, there are tabs for 'Home', 'Request a Report', and 'Completed Reports'. The 'Completed Reports' tab is active, displaying a list of reports under the heading 'COMPLETED REPORTS'. One report is listed: 'TB Edit Application v150 VSSM_EN for January 2009 submission only 2/9/2009 11:52:34 AM (Processing)'. A yellow callout box on the right side of the page contains the following text: 'Processing your request, please wait. Your screen will automatically refresh every 120 seconds. When your request is completed, the status will change from "Processing" to "Complete". Once complete, you may click on the report name (left hand-side, under "Completed Reports") to download the report to your PC.'

11. Once the link is green, click on it. Then right-click the TB Edit Application icon, and save it someplace on your local PC (Desktop is a fine place)



The screenshot shows the GM FACTS 2.0 web application with the report status updated to 'Complete'. The report entry now reads: 'TB Edit Application v150 VSSM_EN for January 2009 submission only 2/9/2009 11:52:34 AM Complete'. A yellow callout box on the right side of the page contains the following text: 'Right-click on the report below and choose "Save Target As" from the selection menu. Note: if you have more than one report, you will have to repeat this process (i.e. right-click) for each report.' Below the report entry, there is a download icon (a document with a green checkmark) and a link: 'TB Edit Application v150r1 - VSSM.zip'. An arrow points from the callout box to the report entry, and another arrow points from the callout box to the download icon.