

MPK Technician Productivity Report

A = Available Time (the amount of time the tech is in the shop)

B = Actual Time (the time a Tech is punches in for each task)

C = Flag Time (the flat rate allowance to perform the task, also may be a pay amount for the tech and customer to pay)

Efficiency = C/B

Productivity = B/A

Efficiency 2 = C/A