## LIVONIA CHRYSLER - BARRACUDA INSTRUCTIONS Master VM password: 3295

**CALL TRANSFERRING** – TRANSFER – BLIND – EXT# - SEND OR TRANSFER – BLIND AND PRESS EXT ON SIDE CAR

TRANSFERRING TO A PARTICULAR AREA – TRANSFER – BLIND – GROUP

**PARKED CALLS** – TRANSFER – PARK 70

Picking up a parked call – DIAL EXT# OF WHERE CALL WAS PARKED

## **Transfer to Voicemail**

Dial \*\* and the target extension number to go directly (Use Blind Transfer) to voicemail for the target extension. For example, to transfer a caller to voicemail for user 2000, dial \*\*2000.

## Forwarding a Message to Another User

- Press 8 while listening to the message you want to forward.
- Select one of the following options:
- 1 To record an introduction, press **1**.
- To send the message without an introduction, press **8**. Enter the extension number to which to transfer the message, and press **#**.

## NEW -> Assess VM From another phone or calling in

Dial 888 and follow the prompts (Ext# & Password#)